

# PART XXII: MUMS & ORION

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## 1. MUMS

MUMS allows the local to customize their own coded tables that are used throughout MUMS. It has three major application areas: Member Information, Dues/Cash Receipts and Grievances.

MUMS contains its own report feature. All other reports can be generated by using the integrated Shazam Report Wizard. This feature allows you to store report parameters and layouts for future use and modify those done before to create new ones

MUMS is available in single or multi-user versions and can operate on a Novell Network using Windows or a Windows Network. It has been designed exclusively for Windows. This includes Windows, Windows for WorkGroups, Windows-NT and Windows-95.

MUMS is a purchased software package from Union Friendly Systems, Inc. and can be ordered through CWA Headquarters.

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## 2. Orion XE

Orion XE allows Locals to access and update membership records and officer information, track Local dues payments, as well as run customized reports.

Currently all CWA union membership records are loaded in Orion XE.

Locals can access the link to the website by going to [www.cwa-union.org/For-Locals](http://www.cwa-union.org/For-Locals) and clicking on “Local Membership & Dues (Orion XE)”

Upon initially clicking on the URL, you will be prompted to install Silverlight (or Get Silverlight). Follow the prompts to run/install. If you are using a MAC, you will need to

download Silverlight for MAC OS. Silverlight is not currently supported by the Safari or Chrome browsers.

To obtain a password for Orion XE, please send an email request to:  
[duesquestions@cwa-union.org](mailto:duesquestions@cwa-union.org).

Include the name of the person who needs the password and whether it is for full access or view only. Please make sure that the Local President is copied on the request. If the request is for the Local President, you should copy the Local Secretary or Secretary-Treasurer.

Have an Orion XE question or need additional assistance?

- Look to see if the question is addressed under the ORIONXE “Help” Tab
- Contact your Dues Specialist (For a list, see <http://files.cwa-union.org/for-locals/DuesCoordinators.pdf>).
- Send an email to [duesquestions@cwa-union.org](mailto:duesquestions@cwa-union.org) or call (202) 434-1366.

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### **3. New Membership and Dues System**

CWA is currently developing a new, user-friendly membership database and dues processing system.

Once completed this section will be updated.