CWA Aptify Link: portal-cwa.aptify.com

Please bookmark the CWA Aptify link or add it to your favorites by clicking the star icon on your web browser.

Need an Aptify Account?
If you need to request a new Aptify user account, please have your local/district/sector President fill out the New Aptify Account Request form by clicking HERE.

Need Training?
To help equip you for success, we offer a variety of trainings throughout the year:

- Aptify / Dues process
- Bottom-up Refresher
- Microsoft Excel
- Grievance Management Module

To view the training schedule and sign up for training sessions, please fill out and submit the training form by clicking HERE.

CWA Resources & Learning Lab

We all experience the world in unique ways so there is variation in the ways we learn best. We developed the CWA Resources & Learning Lab for multiple learning styles - some people prefer to learn by hearing, some by seeing, others by doing, some by reading, and others by asking questions. Our goal is to present modules in concise and simple ways to help you grasp concepts and apply practical information.

CWA Resources & Learning lab modules:

1. Navigating Through Aptify
2. Search and Global Search
3. Access and Edit Member Records
4. Add Member Record
5. Committees and Officers
6. Dues Processing Inquiries
7. Aptify Reports Available
8. NABET-CWA Dues Processing
9. CWA Canada
10. Sensitive Data Management
11. Retired Members' Council (RMC)
12. CWA Convention
13. Association of Flight Attendants (AFA)
The CWA Resources & Learning Lab includes videos, quizzes, and very useful outlines and guides you can print out and keep handy for quick reference. The CWA Resources & Learning Lab is accessible through your computer, tablet, or mobile device by logging into your Aptify account. You can explore by clicking HERE.

**Dues Specialists**

The following district and sector dues specialists/ coordinators have been trained in Aptify basics, and they are available to answer questions and provide general support. They are:

D1 (NJ): Tamara Suttle, tsuttle@cwa-union.org
D1 (NY): Alicia Mullaney, amullaney@cwa-union.org
D2-13 (DC, MD, VA & WV): Dee Tillman, dtillman@cwa-union.org
D2-13 (DE, PA): Monique Bitros, mbitros@cwa-union.org
D3: Reyna Munoz, rmunoz@cwa-union.org
D4: Michelle Winter, mwinter@cwa-union.org
D6: Nicole Tupa, ntupa@cwa-union.org
D7: Allison Knoke, aknoke@cwa-union.org
D9: Natalie Bullo, nbullo@cwa-union.org
IUE: Brittnie Watts, bwatts@cwa-union.org
NABET: Jodi Fabrizio-Clontz, jfabrizi@cwa-union.org
TNG: Marian Needham, mneedham@cwa-union.org
AFA: Dante Harris, dharris@cwa-union.org

**Emailing CWA HQ**

If you are having trouble with your log-in, email AptifySupport@cwa-union.org
If you have specific dues questions, including questions about local advances or settlement, or if you need to request a local or PU transfer, email duesquestions@cwa-union.org
For issues related to Convention credentials, email cwacredentials@cwa-union.org
For other questions, including inquiries about Aptify training, email SToffice@cwa-union.org
Have an Aptify question or need additional assistance?

If you have a question or need some assistance, you may do the following:

- Contact your Dues Specialist (listed above)
- Send an email to AptifySupport@cwa-union.org