



Job Postings

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Requisition Number : R-118820

Report ID : NMIC-RPT.STF.026

Date : 08/12/2026 08:23:37 AM PDT

REQUISITION INFORMATION

Requisition ID : R-118820
Job Title : Cstr Sls & Svc Spclt [CWA-T-CORE]
Primary Location : 754 Peachtree St Ne, Atlanta, Georgia (GA), 30308-1206
Exchange :
Working Agreement Department :
Schedule : Full Time
Time In Title : 24 Months
Time In Location : 12 Months
Job Family : Marketing Sales
Union Affiliation : AT&T Legacy T CWA-T-CORE
Union Local : N/A
CWA D9 Wireline 50% Rule : N
Region : Legacy AT&T (CWA)
LPA : 323 - Atlanta Metro, Norcrs, Ga
Advertising Start Date : 08/12/2026 07:33:00 AM PDT
Advertising End Date : 08/19/2026 23:59:00 PM PDT
Cancel Date :

GENERAL DUTIES

Click the link below to view a complete job brief.

[VIEW FULL JOB BRIEF](#)

TESTS

Test Code	Test Name	Applicability	Test Type	Min Qual
CSA_Core	CSA Core/Service Module (4900)	Required	Additional Basic	Q
VJTCC	Call Center (VJT)	Required	Basic	Q

[VIEW TEST GUIDES](#)

SKILLS

Skill Code	Skill Name	Applicability
OZ138	Customer Inquiries	Desired
OZ142	Customer Relations	Desired
OZ235	Order Preparation	Primary Desired
OZ252	Problem Resolution	Desired
OZ272	Research and Investigation	Desired
OZ281	Service Order Knowledge	Desired

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