Job Postings

Requisition Number : R-117124

Report ID : NMIC-RPT.STF.026 **Date : 08/14/2026 05:56:29 AM PDT**

REQUISITION INFORMATION

Requisition ID :	R-117124
Job Title :	Account Representative [CWA-T-CORE]
Primary Location :	23500 Northwestern Hwy Bldg C, Southfield, Michigan (MI), 48075-3301
Exchange :	
Working Agreement Department :	
Schedule :	Full Time
Time In Title :	18 Months
Time In Location :	12 Months
Job Family :	Marketing Sales
Union Affiliation :	AT&T Legacy T CWA-T-CORE
Union Local :	N/A
CWA D9 Wireline 50% Rule :	N
Region :	Legacy AT&T (CWA)
LPA :	621 - Oakland County, Mi. Area
Advertising Start Date :	08/12/2026 07:40:00 AM PDT
Advertising End Date :	08/19/2026 23:59:00 PM PDT
Cancel Date :	

GENERAL DUTIES

Click the link below to view a complete job brief.

VIEW FULL JOB BRIEF

TESTS

Test Code	Test Name	Applicability	Test Type	Min Qual
CSA_Core	CSA Core/Service Module (4900)	Required	Additional Basic	Q
CSA_Sale	CSA Sales Module (4901)	Required	Additional Basic	Q
VJTCC	Call Center (VJT)	Required	Basic	Q

VIEW TEST GUIDES

SKILLS

Skill Code	Skill Name	Applicability
OZ104	Analysis	Desired
OZ134	Credit Investigation	Desired
OZ140	Customer Knowledge	Desired
OZ142	Customer Relations	Primary Desired
OZ276	Sales and Services	Desired

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