



Job Postings

Requisition Number : R-102514

Report ID : NMIC-RPT.STF.026

Date : 03/04/2026 07:54:23 AM PDT

REQUISITION INFORMATION

Requisition ID : R-102514
Job Title : Account Representative [CWA-T-CORE]
Primary Location : 23500 Northwestern Hwy Bldg E, Southfield, Michigan (MI), 48075-3301
Exchange :
Working Agreement Department :
Schedule : Full Time
Time In Title : 18 Months
Time In Location : 12 Months
Job Family : Marketing Sales
Union Affiliation : AT&T Legacy T CWA-T-CORE
Union Local : N/A
CWA D9 Wireline 50% Rule : N
Region : Legacy AT&T (CWA)
LPA : 621 - Oakland County, Mi. Area
Advertising Start Date : 03/03/2026 00:00:00 AM PDT
Advertising End Date : 03/09/2026 23:59:00 PM PDT
Cancel Date :

GENERAL DUTIES

Click the link below to view a complete job brief.

[VIEW FULL JOB BRIEF](#)

TESTS

Test Code	Test Name	Applicability	Test Type	Min Qual
CSA_Core	CSA Core/Service Module (4900)	Required	Additional Basic	Q
CSA_Sale	CSA Sales Module (4901)	Required	Additional Basic	Q
VJTCC	Call Center (VJT)	Required	Basic	Q

[VIEW TEST GUIDES](#)

SKILLS

Skill Code	Skill Name	Applicability
OZ104	Analysis	Desired
OZ134	Credit Investigation	Desired
OZ140	Customer Knowledge	Desired
OZ142	Customer Relations	Primary Desired
OZ276	Sales and Services	Desired