

Job Postings

Requisition Number: R-92323

Report ID: NMIC-RPT.STF.026 Date: 12/12/2025 10:13:04 AM PDT

REQUISITION INFORMATION

Requisition ID: R-92323

Job Title: Dt Procg Assc III (DPA III) [CWA-T-CORE]

Primary Location: 300 North Point Pkwy, ALPHARETTA, Georgia (GA), 30005-4116

Exchange:

Working Agreement Department:

Schedule:Full TimeTime In Title:30 MonthsTime In Location:12 MonthsJob Family:Technical

Union Affiliation: AT&T Legacy T CWA-T-CORE

Union Local : N/A
CWA D9 Wireline 50% Rule : N

Region: Legacy AT&T (CWA)

LPA: 324 - Marietta, Ga Area

Advertising Start Date : 12/12/2025 06:07:00 AM PDT **Advertising End Date :** 12/19/2025 23:59:00 PM PDT

Cancel Date:

GENERAL DUTIES

Click the link below to view a complete job brief.

VIEW FULL JOB BRIEF

TESTS

Test Code	Test Name	Applicability	Test Type	Min Qual
0914	Technical Mechanical Test-III (TMT III)	Required	Basic	Q

VIEW TEST GUIDES

SKILLS

Skill Code	Skill Name	Applicability	
OZ128	Computer System Maintenance/Diag/Repair	Desired	
OZ145	Data Communications	Primary Desired	
OZ180	Hardware Installation	Desired	
OZ252	Problem Resolution	Desired	
OZ272	Research and Investigation	Desired	
OZ296	Telephone Procedures	Desired	



Job Postings

Requisition Number: R-92323

Report ID: NMIC-RPT.STF.026 Date: 12/12/2025 10:13:04 AM PDT

ADDITIONAL JOB INFORMATION

Must be able to lift 50 pounds of equipment

Assist in physical planning, scheduling and installation of new computer hardware, associated environmental equipment and teleprocessing equipment Access management - isolates troubles on the network and implements work arounds to restore access.

Assist in coordination of equipment, gens and capacity plans to ensure sufficient fep/tp hardware is available for gens. work to ensure installation of tp hardware

Isolates and resolves customer access and software problems associated with supported packages

Customer interface - acts as a customer contact on the day to day operations of affected application. Responds to all customer trouble calls and inquiries.

Access management - isolates troubles on the network and implements work arounds to restore access.

Problem management - analyzes, evaluates, and tracks system problems/troubles and equipment failures utilizing knowledge skills to affect the final problem/trouble resolution