



Job Postings

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Requisition Number : R-78945

Report ID : NMIC-RPT.STF.026

Date : 08/21/2025 12:24:54 PM PDT

REQUISITION INFORMATION

Requisition ID : R-78945
Job Title : Account Representative [CWA-T-CORE]
Primary Location : 23500 Northwestern Hwy Bldg E, Southfield, Michigan (MI), 48075-3301
Exchange :
Working Agreement Department :
Schedule : Full Time
Time In Title : 18 Months
Time In Location : 12 Months
Job Family : Marketing Sales
Union Affiliation : AT&T Legacy T CWA-T-CORE
Union Local : N/A
CWA D9 Wireline 50% Rule : N
Region : Legacy AT&T (CWA)
LPA : 621 - Oakland County, Mi. Area
Advertising Start Date : 08/20/2025 08:16:00 AM PDT
Advertising End Date : 08/27/2025 23:59:00 PM PDT
Cancel Date :

GENERAL DUTIES

Click the link below to view a complete job brief.

[VIEW FULL JOB BRIEF](#)

TESTS

| Test Code | Test Name | Applicability | Test Type | Min Qual |
|-----------|--------------------------------|---------------|------------------|----------|
| CSA_Core | CSA Core/Service Module (4900) | Required | Additional Basic | Q |
| CSA_Sale | CSA Sales Module (4901) | Required | Additional Basic | Q |
| VJTCC | Call Center (VJT) | Required | Basic | Q |

[VIEW TEST GUIDES](#)

SKILLS

| Skill Code | Skill Name | Applicability |
|------------|----------------------|-----------------|
| OZ104 | Analysis | Desired |
| OZ134 | Credit Investigation | Desired |
| OZ140 | Customer Knowledge | Desired |
| OZ142 | Customer Relations | Primary Desired |
| OZ276 | Sales and Services | Desired |

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