



Requisition ID: R-34235
Job Title Account Representative [CWA-T-CORE]
Primary Location 23500 Northwestern Hwy Bldg A, Southfield, MI
Exchange
Working Agreement Department
Schedule Full Time
Time In Title 18 Months
Time In Location 12 Months
Job Family Marketing Sales
Union Affiliation AT&T Legacy T CWA-T-CORE
Union Local N/A
CWA D9 Wireline 50% Rule N
Region Legacy AT&T (CWA)
LPA 621
Advertising Begin Date 8/15/2024
Advertising End Date 8/22/2024
Cancel Date

GENERAL DUTIES

Click the link below to view a complete job brief.

[View Full Job Brief](#)

Test Code	Test Name	Applicability	Test Type	Min Qual
VJTCC	Call Center (VJT)	Required	Basic	Q
CSA_Core	CSA Core/Service Module (4900)	Required	Additional Basic	Q
CSA_Sale	CSA Sales Module (4901)	Required	Additional Basic	Q

[VIEW TEST GUIDES](#)

Skill Code	Skill Name	Applicability
OZ104	Analysis	Desired
OZ134	Credit Investigation	Desired
OZ140	Customer Knowledge	Desired
OZ142	Customer Relations	Primary Desired
OZ276	Sales and Services	Desired

-----End of Report-----

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