

November 5, 2018

Mr. W. Douglas Parker Chairman and Chief Executive Officer American Airlines Group, Inc. 4333 Amon Carter Boulevard Fort Worth, TX 76155

Dear Mr. Parker:

I understand that your company is in the process of negotiating a new wage and benefits package for thousands of Envoy Passenger Service Agents represented by the Communication Workers of America (CWA). I am writing to urge good faith negotiations such that a collective bargaining agreement can be reached which provides fair compensation, a living wage and benefits for Envoy agents, as well as an opportunity for American Airlines to reach the goals set by their Board and shareholders.

Envoy Agents represented by CWA can and do serve as an economic backbone for communities across the country. However, without a new, fair contract, these employees could find themselves in financial predicaments that will hurt not only those employees and their families, but also the communities in which they live, work and shop.

I urge you to continue good faith negotiations to ensure that Envoy Agents represented by CWA receive a fair contract that not only provides a living wage and benefits to employees, but also helps to ensure a strong company and strong workforce for years to come.

Sincerely

AL GREEN

Member of Congress

Cc: Communication Workers of America