Date: June 5, 2020

Case: CWA Presidents Meeting



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CWA Presidents Meeting

Communication Workers of America

501 3rd Street, N.W.

Washington, D.C. 20004

VIRTUAL MEETING
Friday, June 5, 2020
12:00 P.M.

Page 2 1 PROCEEDING S 2 (2:30 p.m.)3 PRESIDENT SHELTON: Pursuant to Article 9, 4 Section 7 of the CWA Constitution, this Local Presidents Meeting has been called to hear and 6 resolve any pending appeals of executive order 7 decisions issued to date. That is the only business before this meeting. 9 Thirty minutes after the adjournment of 10 this meeting, we will be conducting a meeting to 11 discuss the finances of the union. Next, we will have 12 the playing of the National Anthems. 13 (Playing of National Anthems) 14 Ι now would like to recognize the 15 International Executive Board. As I call your name, 16 we will request you to open your video. Please wave 17 hello to the delegates. Sara Steffens, Secretary-18 Treasurer; Dennis Trainor, Vice President District 19 1; Edward Mooney, Vice President District 2-13; 20 Richard Honeycutt, Vice President District 3; Linda 21 Hinton, Vice President District 4; Claude Cummings, 22 Vice President District 6.

Page 3 1 Brenda Roberts, Vice President District 7; 2 Frank Arce, Vice President District 9; Martin 3 O'Hanlon, President CWA Canada; Lisa Bolton, Vice 4 President Telecom and Technology; Margaret Cook, 5 Vice President Public Workers; Charles Braico, 6 President NABET-CWA; Jon Schleuss, President 7 TNG-CWA; Carl Kennebrew, Division President IUE-CWA; Sara Nelson, Sector President AFA-CWA. 9 Carolyn Wade, At-Large Diversity Board 10 Member Northeastern Region; Vera Mikell, At-Large 11 Diversity Board Member Southeastern Region; Dante 12 Harris, At-Large Diversity Board Member Western 13 Region; Erika White, At-Large Diversity Board Member 14 Central Region. This is your International Executive 15 Board. 16 Next, I'll introduce the Credentials 17 Committee, but first I want to review the procedures 18 for the use of the virtual microphones. The "Motions" 19 is for delegates to make motions. microphone 20 Remember, motions in this meeting are recommendations 21 on appeals. 22 When the Appeals Committee recommends a

- decision, that is considered to be both the motion
- and a second because the Committee is made up of more
- than one person. Will the Parliamentarians please
- 4 open your video and wave hello as I call your name
- 5 and describe your role in today's Presidents
- 6 Meeting?
- 7 Pat Shea, General Counsel, is our Chief
- 8 Parliamentarian. Amy Young, District 1 Council, is
- 9 our Motions Parliamentarian. There is a virtual
- 10 microphone designated as the "Motions" microphone.
- Use it to make a motion. If you wish to make a
- motion, press the "Q&A" button and type the word
- 13 "motion," followed by the motion you wish to make and
- 14 hit "send." This will put you in touch with Amy
- 15 Young. You will be given a preliminary parliamentary
- 16 ruling.
- If your motion is in order, the Chair will
- 18 be advised, and you will be recognized. This will
- 19 put you in line at the virtual motions microphone.
- On your screen you should see the virtual microphone
- 21 queue.
- Once in the line, you will see your Local

- 1 number and your name in the motions microphone
- 2 column. You will be placed in line in the order that
- your request was received. Matt Harris, District 4
- 4 Council, is our Privilege Parliamentarian. There is a
- 5 microphone designated at the "Privilege" microphone.
- Use it to raise a point of order, or raise
- 7 a point of personal privilege. If you wish to raise
- 8 a point of order or a point of personal privilege,
- 9 press the ""Q&A"" button and type the word,
- 10 "privilege" followed by your point of order or point
- of personal privilege and hit "send."
- 12 This will put you in touch with Matt
- 13 Harris. You will be given a preliminary
- 14 parliamentary ruling. If your point of order or
- 15 personal privilege is in order, the Chair will be
- advised, and you will be recognized. This will put
- 17 you in line at the virtual privilege microphone. On
- 18 your screen you should see the virtual microphone
- 19 queue. Once in the line, you will see your Local
- 20 number and your name in the privilege microphone
- 21 column.
- You will be placed in line in the order

- 1 that your request was received. If you disagree with
- 2 a preliminary ruling advise the parliamentarians.
- 3 They will bring that disagreement to the attention of
- 4 the Chair. The Chair will then make a ruling, after
- 5 which if there is still disagreement, the matter can
- 6 be placed before the delegates to determine whether
- or not the ruling is proper, by voting on whether or
- 8 not to sustain the Chair's ruling.
- 9 To help us with who is being recognized
- 10 and to be sure that we follow procedures as provided
- in the Constitution, let me introduce the people who
- 12 will be answering your messages from the floor
- against some questions microphones. They advise the
- 14 Chair to recognize you.
- 15 Please open your video and wave to say
- hello as I call your name and describe the use of the
- 17 virtual microphone that you have been assigned.
- 18 Richard Hatch, District 2-13 Staff Representative,
- will be at the "For" microphone. Use it to be
- 20 recognized to speak for any motion or issue before
- 21 the Presidents Meeting.
- 22 If you wish to speak for any motion, press

Page 7 "Q&A" button and type the word "for" and hit 2 "send." This will put you in touch with Richard 3 Hatch. 4 Mike Hanley, District 4 Representative, 5 will be at the "Against" microphone. Use it to speak 6 any motion or issue before the Presidents against 7 Meeting. If you wish to speak against any motion, press the "Q&A" button and type the word "against" and 9 hit "send." This will put you in touch with Mike 10 Hanley. 11 Hodges, District Tonya 1 Staff 12 Representative, will be at the "Questions" microphone 13 Use it for the purpose of asking questions to clarify 14 an issue before the Presidents Meeting or to get 15 information. If you wish to ask a question, press 16 the "Q&A" button and type the word "questions" 17 followed by your question and hit "send." 18 Each delegate is entitled to ask up to two 19 questions when at the microphone. This will 20 in touch with Tonya Hodges. We will use these 21 microphones under our rules. In rotation, the 22 movement will be from the motions microphone to the

- 1 next delegate in line to speak at the against
- 2 microphone.
- The maker of a motion may speak for their
- 4 motion from the motions microphone, and that is
- 5 counted as a for speaker. The rotation also includes
- 6 the questions and the privilege microphone for
- questions or points of privilege or points of order.
- 8 The rotation continues until at least two people have
- 9 had an opportunity to speak both for and against the
- 10 motion, after which a motion to close debate is in
- order.
- Under our rules, there is a five-minute
- 13 limit on any speech. There is a digital clock that
- will be shared on the screen that indicates how much
- 15 time you have remaining to speak. The delegate's
- 16 microphone will automatically turn off at five
- 17 minutes. CWA staff assisting with the time clock's
- 18 during this meeting are Jeff Lacher, District 7
- 19 Staff Representative and Biruk Assefa, Human Rights
- 20 Campaign Lead.
- When you entered into the meeting, your
- 22 participant name was reformatted with your Local

- 1 number, first name and last name. For example, 5001
- John Doe. When using the "Q&A" message system to
- 3 resume, your message will appear after your
- 4 participant name in the order it was received.
- 5 You will be recognized in the order called
- 6 for under our rules. During the course of our
- 7 Virtual Presidents Meeting, this meeting will be
- 8 transcribed, and a verbatim record is kept. A
- 9 complete set of proceedings will be emailed to you.
- 10 You will have 30 days to review the record and report
- 11 to us any errors you may wish to have corrected.
- 12 At this time, I recognize the Credentials
- 13 Committee Chair, Marge Kruger, for the purposes of
- 14 presenting the report of the Credentials Committee.
- MS. KRUGER: Good morning, President
- 16 Shelton and delegates. I am pleased to announce on
- 17 behalf of the Credentials Committee that the
- 18 Committee has registered 288 delegates to this
- 19 Presidents Meeting. The Committee appreciates the
- 20 assistance rendered by the Secretary-Treasurer's
- Office, especially the help of Information Services
- 22 -- excuse me a minute.

Page 10 1 Especially the House of Information 2 Services, with the assistance of the two departments 3 mentioned, we are continuing to improve service to our delegates. Since our last convention, new Locals have been added to our ranks. These Locals 6 are 3965, 3465, 6002, 4299, 3146, 39213, 3365, 7799, 7 and 83226. Let us welcome them. We will be reporting on credentials in the 9 following categories: Category 1 -- those 10 credentials properly executed and received on time; 11 Category 2 -- credentials properly executed but 12 late; Category 3 -- improperly executed; Category 13 4(a) -- Proxy credentials properly executed but late; 14 Category 4(b) -- Proxy credentials improperly 15 Executed: 16 Category 5 -- unusual circumstances. 17 There are 288 credentials in Category 1, six 18 credentials properly executed and on time. The 19 Committee moves that these delegated be seated. 20 PRESIDENT SHELTON: Thank you, Marge. A 21 motion has been made and seconded to seat the 22 delegates. I recognize Delegate Dolan, Local 3603, on

- 1 the motions microphone.
- MR. DOLAN: Can you hear me? Can you hear
- 3 me, I'm sorry.
- 4 PRESIDENT SHELTON: Yes.
- MR. DOLAN: Okay. I would like to make a
- 6 motion to combine appeals one and two where we
- 7 can read them and vote on them as one.
- PRESIDENT SHELTON: Delegate Dolan, the
- 9 Parliamentarians have ruled your motion out of order
- 10 because it amends the report of the Constitution
- 11 Committee.
- MR. DOLAN: Okay, thank you.
- PRESIDENT SHELTON: I recognize Delegate
- 14 Holly Sorey from Local 4202 on the against
- microphone.
- MS. SOREY: Thank you, President Shelton.
- 17 You already ruled that motion out of order, so I'm
- 18 fine at this time.
- 19 PRESIDENT SHELTON: I'm sorry Delegate
- 20 Sorey, we couldn't hear you.
- MS. SOREY: I'm sorry. I said you already
- 22 ruled Delegate Dolan out of order on his motion, so

Page 12 1 I'm okay. 2 PRESIDENT SHELTON: Thank you. Ι 3 recognize Delegate Middleton from Local 1180 on the 4 motions mic. 5 MS. MIDDLETON: Hi, I move to accept the 6 report of the Credentials Committee. 7 PRESIDENT SHELTON: So we're back on the 8 original motion. I recognize Delegate Jones from 9 Local 3611 on the for mic. Delegate Jones? 10 MR. JONES: (Indistinguishable). 11 PRESIDENT SHELTON: I can't hear you, 12 Delegate Jones. 13 MR. JONES: I respectively withdraw from 14 the call. I was with the motion for --15 PRESIDENT SHELTON: We couldn't hear 16 Delegate Jones, but being he's on the for mic, I have 17 to think that he's for the original motion, which is 18 to seat the delegates. And seeing there are no other 19 delegates wishing to speak on the motion, a motion 20 has been made and seconded to seat the delegates. In 21 a moment, you will see a poll on your screen to vote 22 on the motion to seat the delegates.

Page 13 1 This poll is taking the place of our 2 normal show of hands vote. You will have one minute 3 to cast your vote. All of those in favor of seating 4 the delegates, indicate by casting a "yes" vote and 5 hit submit. Likewise, all those opposed to seating 6 the delegates, indicate by casting a "no" vote and hit 7 submit. Please cast your vote now. Any delegates having trouble viewing the 9 poll, please press "Q&A" and type "no poll," and 10 someone will respond to your request. 11 display the results of the vote. Here are the results 12 of the vote on the motion to seat the delegates. The 13 motion passes. 14 I recognize the Credentials Chair for the 15 rest of the report. 16 MS. KRUEGER: Thank you, Chris. There are 17 no credentials in Category 2, 3, 4a, 4b, or 5. Those 18 delegates, other than Category 1, who have not been 19 seated by the action of this Presidents Meeting may 20 present themselves to the Committee by going to the 21 CWA website to obtain the instructions on how to get 22 their credentials to register for admittance to this

Page 14 virtual Presidents Meeting webinar. 2 Mr. President and delegates, this 3 completes the Committee's report at this time. 4 you. 5 PRESIDENT SHELTON: A motion has been made 6 the Credentials for adoption of and seconded 7 Seeing there are Committee report. no other 8 delegates wishing to speak on the motion, a motion has 9 made and seconded to adopt the Credentials been 10 Committee report. In a moment you will see a poll on 11 your screen to vote on the motion to adopt the 12 Credential Committee's report. This poll is taking the 13 place of our normal sow of hands vote. You will have 14 one minute to cast your vote. 15 adopting the All those in favor of 16 Credential Committee's report, indicate by casting a

- "yes" vote and hit submit. Likewise, all those opposed
- 18 to adopting the Credential Committee's report,
- 19 indicate by casting a "no" vote and hit submit. Please
- 20 cast your vote now. Any delegates having trouble
- viewing the poll, please press "Q&A" and type "no
- 22 poll," and someone will respond to your request.

Page 15 1 Please display the results of the vote. 2 Here are the results of the vote on the motion to 3 adopt the Credential Committee's report. The motion 4 The report is accepted. I'd like to thank passes. 5 the Credentials Committee for their hard work. 6 Now, I would like to introduce the Appeals 7 Committee. As the Appeals Committee prepares to report virtually, I would like to report on the cases that 9 the 2018 Presidents Meeting and the 2019 Convention 10 ordered arbitrated. 11 In 2018, the Presidents Meeting ordered 12 that CWA arbitrate the case of Barry Hill, a member 13 of Local 2108. Marilyn Irwin, President of Local 2108, appealed the Executive Board's denial of the 15 case for arbitration to the 2018 Presidents Meeting 16 where delegates ordered that the case be arbitrated. 17 The case involved interpretation of the 18 collective bargaining agreement with Verizon. 19 Between April 13 and May 31, 2016, member Hill joined 20 his Union brothers and sisters on the picket line. 21 Prior to the strike in January 2016, member Hill had 22 been placed on step three of Verizon's Regional

- 1 Attendance Plan, RAP, due to absences.
- Before the strike, his target date for
- 3 regression to step two of RAP was June 28, 2016. On
- June 22, 2016, however, management informed member
- ⁵ Hill that his target date had been extended to
- 6 August 15, 2016. Member Hill was absent from work
- from July 28 to August 22, 2016, resulting in his
- 8 progression to step four and a 15-day suspension.
- 9 Member Hill grieved the extension of his
- 10 target date from June 28 to August 15, 2016, arguing
- 11 that moving the target date from missing work due to
- 12 the strike violated the Collective Bargaining
- 13 Agreement.
- Had his target date not been moved, member
- 15 Hill argues he would not have been suspended
- 16 following his absence between July 28 and August 22,
- 17 2016. Verizon refused to arbitrate, claiming the
- 18 grievance was "substantially not arbitrable." After
- 19 the Presidents Meeting ordered this case to be
- 20 arbitrated, CWA renewed its attempts to arbitrate
- 21 this case.
- Verizon continued to resist. Finally, the

- 1 Union was forced to take member Hill's dispute to the
- ² United States District Court for the District of
- Maryland, arguing that Verizon should be compelled to
- 4 arbitrate the grievance.
- In November 2019, the District Court
- 6 ordered Verizon to arbitrate the case. Ultimately,
- 7 with the consent of the local and the grievant, the
- 8 case was settled with Verizon, paying the grievant
- 9 five days' pay.
- In 2019, the Convention ordered that the
- 11 case of Keith Coleman, a member of Local 2108 be
- 12 arbitrated. Local 2108 President Marilyn Irwin had
- 13 appealed the Executive Board's denial of the case for
- arbitration to the 2019 Convention where delegates
- ordered that the case of Keith Coleman be arbitrated.
- The case involved Mr. Coleman's separation
- 17 from Verizon due to Verizon's claim that it could not
- 18 find suitable employment for him after his medically
- 19 restrictive leave of absence expired. After the
- 20 Convention ordered that the case be arbitrated, the
- Union reached out to Verizon in order to schedule the
- 22 case.

Page 18 1 While Verizon initially resisted 2 arbitration, it ultimately agreed to arbitrate the 3 case and is now scheduled to be heard on June 18, 4 2020. At this time, I would like to introduce the 5 Appeals Committee. Please open your video and wave 6 hello as I call your name. 7 James Ryan, President of CWA Local 13101, 8 Chair; David Weidlich, Jr., President of CWA Local 9 1298; Rodney Hughes, President of CWA Local 3607; Kim 10 Liska, Secretary-Treasurer of CWA Local 4302; 11 Kimberly Humphrey, President of CWA Local 6450. 12 I'd like to call on CWA Local 13101 13 President Jim Ryan, the Chair of the Appeals 14 Committee, to start the Appeals Committee report. 15 MR. RYAN: Thank you, President Shelton. 16 The Appeals Committee convened May 21, 2020 via Zoom, 17 for the purpose of receiving and disposing of appeals 18 in accordance with the CWA Constitution and the 19 Internal Appeals Procedures of the 20 established by prior Conventions and the Executive 21 Board.

22

The Committee was available to meet with

- interested parties on June 3, 2020, and June 4, 2020
- between the hours of 2:00 p.m. through 6:00 p.m. by
- 3 appointment. Also, outside of these hours, the
- 4 Committee was available to meet with appellants by
- 5 appointment.
- 6 We thank the Committee members, Jim Ryan,
- 7 President CWA Local 13101, Chair; David Weidlich, Jr.
- 8 ___
- 9 MS. KRUGAR: Hi, it's Marge. You realize
- we have to do a supplemental, right? Okay. Yeah.
- MR. RYAN: David Weidlich, Jr., President,
- 12 CWA Local 1298; Rodney Hughes, President, CWA Local
- 13 3607; Kimberly Humphrey, President, CWA Local 6450;
- and Kim Liska, Secretary-Treasurer, CWA Local 4302,
- 15 for their hard work and the time they devoted to
- these appeals.
- 17 Also, the Committee thanks John Dempsey,
- 18 Staff Representative, CWA District 1, for his support
- 19 and assistance. Reading Appeal #1, Brother
- 20 Dave Weidlich.
- MR. WEIDLICH: Appeal 1 -- on March 13,
- 20 2020, CWA Local 4202 President, Holly Sorey, appealed

- 1 the CWA Executive Board's decision not to arbitrate
- 2 the local's grievance alleging that AT&T Mobility
- 3 assigned bargaining unit work to non-bargaining unit
- 4 employees.
- 5 This appeal is timely and properly before
- 6 the 2020 Presidents Meeting. The issue presented in
- 7 this case is identical to Appeal #2. On April
- 8 21, 2015, AT&T Mobility bargaining unit member,
- 9 Richard Del Baccio, an information systems technician,
- 10 IST, filed a grievance alleging that management
- 11 performed bargaining unit work when a manager holding
- 12 the title of senior specialist, client tech
- 13 administrator or CTA, imaged and set up a retail
- store manager's new computer.
- 15 After the grievance was filed, Local 4202
- broadened the scope of its allegation to include any
- 17 computer technology work performed by CTA's in retail
- 18 stores. The evidence shows that the work at issue,
- 19 whether the single incident of setting up a
- 20 manager's computer, or all the computer technology
- 21 network -- technology work performed at AT&T's
- 22 Mobility retail stores, was shared work and not

- 1 exclusively performed by the bargaining unit.
- 2 President Sorey informed the Appeals
- 3 Committee that management employees had been
- 4 performing this work since at least 2005. The
- 5 Company's job posting for CTA, dated September 2013,
- 6 includes the task of "configurations for desktop" as
- 7 well as general computer technology functions in
- 8 retail stores, showing that the Company was openly
- 9 assigning this work to the management title.
- 10 President Sorey argued that by assigning
- 11 the computer technology work to CTAs in addition to
- 12 ISTs, the Company violated the Letter of Agreement
- 13 five -- LOA5, in the 2013 Orange contract and the
- 14 2009 arbitration award issued by Arbitrator Ralph
- 15 Berger.
- As pointed out by the Executive Board,
- 17 LOA5 applies to contractors, not managers, performing
- 18 bargaining unit work. This grievance does not
- address contractors, therefore, LOA5 is inapplicable.
- The Berger award does not assist the Union's case.
- The Union prevailed before Arbitrator
- 22 Berger in the prior case because it could show that

- 1 the work at issue in that grievance had been
- 2 exclusively performed by the bargaining unit.
- 3 Additionally, the Union filed the grievance as soon
- 4 as some part of that work was assigned to the
- 5 management title.
- In this case, the local does not contest
- 7 that management has been openly performing computer
- 8 technology work in retail stores for at least 10
- 9 years before the 2015 grievance was filed. Work
- 10 traditionally performed by managers as well as the
- 11 bargaining unit employees, is not protected by the
- 12 recognition clause.
- For these reasons, the Union cannot
- 14 prevail in an arbitration. Regarding the allegations
- of contracting in 2019, the Executive Board properly
- determined that such allegations cannot be appended
- 17 to the grievance here, but must be addressed through a
- 18 new grievance. The Union has no basis upon which to
- 19 prevail in arbitration.
- 20 For these reasons, the Appeals Committee
- 21 recommends that the Executive Board's decision be
- 22 affirmed and that the appeal of President Sorey be

- 1 denied.
- PRESIDENT SHELTON: A motion has been made
- 3 and seconded to adopt the Appeals Committee
- 4 recommendation on Appeal Number 1. I recognize on
- 5 the against microphone, Delegate Sorey from Local
- 6 4202.
- 7 MS. SOREY: Thank you, President Shelton.
- 8 I'd like to address, first, these are not identical
- 9 cases. These are two separate cases. The one stands
- 10 on motive of the individual without bargained work --
- jobs being performed by management.
- Secondly, this case was filed -- both of
- these cases were filed under Articles 1, 2, 7, 26 and
- 14 LOA5. Third, we have not stated that this job was
- being performed since 2005 by management. We stated
- 16 that it was being performed by contractors that,
- somewhere back in 2015, got hired into AT&T Mobility
- 18 as employees, and that's when we discovered what was
- 19 going on.
- So, I don't think the gist of this
- 21 grievance has been, I guess understood. And, I
- 22 explained that when I did talk to the Committee -- to

- 1 the Appeals Committee, that it was a contractor that
- was performing the work, and they got hired in after
- 3 -- as management, after AT&T Mobility tried to
- 4 surplus our member Juan Castro.
- 5 And then the company rescinded the surplus,
- 6 and shortly after that, that's when we were at
- bargaining, when we found out there were hundreds of
- 8 these members -- hundreds of these managers
- 9 performing that work.
- And also, on the second part, as far as
- 11 this, does not state in Ralph Berger's decision that
- 12 states that as long as the work is regularly and
- 13 customarily performed by bargaining unit. It does
- 14 not say exclusively anywhere. This was a win that was
- very similar in nature, except for the job titles are
- different between CSR's and information systems tech.
- 17 Ralph Berger awarded this to a Union
- 18 sister and also a Bargaining Committee member, Julie
- 19 Daloisio, President of Local 13500 out of District
- 20 2-13. So this is very similar, except for their job
- titles are different. These are not identical cases.
- 22 So, I am requesting that this appeal does be approved

- and go to arbitration because management has not been
- 2 proved doing these jobs since 2005. That is not
- 3 correct at all.
- 4 And we found out that also management -- I
- 5 found out when we were in bargaining in 2017, the
- 6 in-house solutions -- this is exactly like that, and
- 7 we knew that Trump was in office, and we wouldn't get
- 8 this approved by the NLRB, so we decided at
- 9 bargaining, to go ahead and send these through the
- 10 grievance process.
- 11 So I'm not understanding what the Appeals
- 12 Committee is not understanding. This is what we
- 13 decided to do. We just got a letter from this
- 14 Jeff McElfresh from AT&T Communications, the CEO,
- 15 that is stating that there's more changes to come in
- 16 IT systems, with information systems techs as well as
- 17 their network.
- We are trying to preserve these jobs here.
- 19 We'll be lucky if I get two to three members if this
- were to go to arbitration on appeal. We're losing
- hundreds of jobs -- hundreds to management. This is
- the new thing they're doing. They're taking all of

- our work, putting it into management, into in-home
- 2 solutions; it just keeps going on and on.
- If we don't take a stand in some of these
- 4 cases, we ain't going to have crap, especially after
- 5 this Mobility AT&T. And I think it's time we take a
- 6 stance because -- not for the status, recognition of
- 7 the establishment and the unit in regards to rates
- 8 of pay. CSR's are listed as covered employees with
- 9 dependent's pay. It is well established when I bring
- 10 into recognition, folks, that the employer not only
- 11 recognize the Union as the exclusive bargaining agent
- 12 representative of all covered employees, but it also
- 13 recognizes the work customarily and regularly
- 14 performed by those employees in the bargaining unit.
- 15 For this reason, when an employer unilaterally
- 16 attends, transfers bargaining unit work to my
- bargaining unit employees, such actions are deemed to
- 18 violate the party's recognition, absent a language
- 19 authorizing assignment.
- It also goes on to state as surplus in the
- 21 recognition clause alone prohibits the removal of
- 22 bargaining unit folks. It also states that if we

Page 27 allow this rendering specifications unnecessary if we 2 go on to do that. So, I would ask if the Appeals 3 Committee even went ahead and read through the --(beeper going off). 5 PRESIDENT SHELTON: Your time is up 6 Seeing there are no other delegate. delegates 7 wishing to speak on the motion -- oh, excuse me. On the motion's mic, Delegate Young from Local 4217. 9 MR. YOUNG: With 4217 --10 PRESIDENT SHELTON: We can't hear you 11 delegate. 12 MR. YOUNG: Can you hear me now? 13 PRESIDENT SHELTON: Yep. 14 MR. YOUNG: I make a motion to close 15 debate on this appeal. 16 PRESIDENT SHELTON: Do you -- is there 17 some indication for doing that? Is there a second? 18 MR. RYAN: What's that, yeah.

- PRESIDENT SHELTON: Actually, we don't need
- 20 the motion because there is no one else wishing to
- 21 speak. Thank you, Delegate Young. A motion has been
- made and seconded.

Page 28 1 (Pause.) 2 PRESIDENT SHELTON: Okay. A motion has 3 adopt the Appeals been made and seconded to 4 Committee's recommendation on Appeal #1. In a 5 moment, you will see a poll on your screen to vote on 6 Appeals Committee's recommendation on 7 Appeal #1. This poll is taking the place of our 9 normal show of hands vote. You will have one minute 10 to cast your vote. All those in favor of the Appeals 11 Committee's recommendation on Appeal #1, 12 indicate by casting a "yes"vote and hit submit. 13 Likewise, all those opposed to the Appeals 14 Committee's recommendation on Appeal #1, 15 indicate by casting a "no" vote and hit submit. Please 16 cast your vote now. 17 Any delegate having trouble viewing the 18 poll, please press "Q&A" and type "no poll," and 19 someone will respond to your request. Please display 20 the results of the vote. Here are the results of the 21 vote on the Appeals Committee recommendation on 22 Appeal #1. The motion fails. We will

- 1 arbitrate.
- I recognize the Chair of the Committee to
- 3 continue with their report.
- MR. RYAN: Reading Appeal #2, Brother
- 5 Rodney Hughes.
- 6 MR. HUGHES: On March 13, 2020, CWA Local
- 7 4202, President Holly Sorey, appealed the CWA
- 8 Executive Board's decision not to arbitrate the
- 9 Local's grievance, alleging that AT&T Mobility
- 10 assigned bargaining unit work to non-bargaining unit
- 11 employees.
- 12 This appeal is timely and properly before
- the 2020 Presidents Meeting. The issue presented in
- this case is identical to Appeal #1. On April
- 15 21, 2015, AT&T Mobility bargaining unit member
- Richard Del Boccio, an information systems technician
- 17 (IST), filed a grievance alleging that management
- 18 performed bargaining unit work for the management
- 19 holding the title of Senior Specialist Client Test
- 20 Administrator (CTA) in which he set up a retail store
- 21 manager's new computer.
- 22 After the grievance was filed, Local 4202

- 1 broadened the scope of this allegation to include any
- 2 computer technology work performed by the CTA's in
- 3 retail stores. The evidence shows that the work at
- 4 issue, whether the single incident of setting up a
- 5 manager's computer or all the computer technology
- 6 work performed in the AT&T Mobility retail stores,
- 7 was shared work, and that was not exclusively
- 8 performed by the bargaining unit.
- 9 President Sorey informed the Appeals
- 10 Committee that management employees have been
- 11 performing this work since at least 2005. The
- 12 Company's job posting for CTA, dated September 2013,
- includes the task of configuration for desktops, as
- well as general computer technology functions in
- 15 retail stores.
- The Company was openly assigning this work
- 17 to the management title. President Sorey argues that
- 18 by assigning computer technology work to the CTA's in
- addition to the IST's, the Company violated the Letter
- 20 of Agreement (LOA5) in the 2013 Board's contract and
- the 2009 arbitration award issued by arbitrator Ralph
- Berger. As reported out by the Executive Board, LOA5

- applies to contractors, not managers, performing the
- 2 bargaining unit work.
- This grievance does not address
- 4 contractors, therefore LOA5 is inapplicable. The
- 5 Berger award does not assist the Union's case. The
- 6 Union prevailed before the arbitrator Berger in the
- 7 prior case because it could show that the work at
- 8 issue in that grievance has been exclusively performed
- 9 by the bargaining unit.
- Additionally, the Union filed the
- 11 grievance as soon as some part of that work was
- 12 assigned to the management title. In this case, the
- 13 local does not contest that management has been
- 14 openly performing the computer technology work in
- 15 retail stores for at least 10 years, before the 2015
- 16 grievance was filed.
- Work traditionally performed by management
- 18 as well as bargaining unit employees is not protected
- 19 by the recognition clause. For these reasons, the
- Union cannot prevail in arbitration. Regarding
- allegations of contracting in 2019, the Executive
- 22 Board properly determined that such allegations cannot
- 23 be appended to the grievance here, but must be

- addressed through a new grievance.
- 2 And we have no basis upon which to prevail
- in arbitration. For these reasons, the Appeal
- 4 Committee recommends that the Executive Board's
- ⁵ decision be affirmed and the appeals of President
- 6 Sorey be denied.
- 7 PRESIDENT SHELTON: A motion has been made
- 8 and seconded to accept the recommendation of the
- 9 Appeals Committee. I recognize Delegate Sorey from
- 10 Local 4202 on the against mic.
- MS. SOREY: Thank you again, President
- 12 Shelton. Again, Brothers and Sisters, I want to
- 13 point out to you that this was filed as a grievance
- under Articles 1, 2, 7, 26 and LOA5. However, the
- 15 main primary reason of this is again, like
- the likes of the award given to our sister, Julie
- 17 Daloisio of Local 13500.
- I think we're missing the opportunity here
- 19 that Ralph Berger, the arbitrator gave to us when he
- 20 said that regular and customary work performed by the
- unit. He does not say exclusive at all. So, I think
- that point is being missed on this, and again, this

- 1 was not management performing this work since 2005.
- It became management work somewhere in
- around 2015. Prior to that, it was contract. So this
- 4 is where this grievance came in, where it became like
- 5 that of Mr. Daloisio so Arbitrator Ralph Berger
- 6 stated on Case Number 143000167107 between pages 13
- 7 and 18 of the awarded case.
- PRESIDENT SHELTON: Delegate, sorry we
- 9 can't hear you.
- MS. SOREY: Sorry about that. Okay. I'll
- 11 start this again. This is just like that, the case
- 12 that was awarded to Sister Daloisio in Local 13500.
- 13 The only difference is the type of work. Hers was
- 14 DSR, this is information systems. Ralph Berger
- 15 stated on page 13 through 18 of the awarded case,
- 16 "Recognition of the establishment of the unit
- 17 provides the Company recognizes the Union as the sole
- 18 collective bargaining agent.
- 19 As you know, for rates of pay wages and
- 20 other conditions for employment in the job title in
- 21 Appendix A of the Orange contract." He also
- 22 recognizes that work customarily and regularly

- 1 performed by those employees belongs to the
- 2 bargaining unit. He never said exclusively in this
- 3 award. And I think we're missing the boat on that.
- 4 He gave us a great, great, win here that
- 5 more locals need to be utilizing out there to get our
- 6 damn work back because management's raping us.
- 7 They're taking our work down to the unit. For this
- 8 reason, when an employer unilaterally assigns and
- 9 transfers bargaining unit work to non-bargaining
- 10 unit, such actions are deemed to violate the party's
- 11 recognition clause.
- 12 Absent an express language authorizing
- 13 such a minor transfer of work. And this work fell
- under Articles 1, 2, 7, 26 as well as LOA5.
- 15 Employer's assertions to the contrary cannot be
- sustained. The absence of the expression of language
- in the party's agreement make them all taken, the
- 18 exclusive work of CFR's have not authorized the
- 19 employer to assign this work to non-bargaining
- Union employees as set forth above.
- The recognition clause alone prohibits the
- 22 removal of bargaining unit work. If management's

- 1 rights or the employer's justification were able to
- override the party's recognition clause, there would
- 3 be nothing -- nothing brothers and sisters, to
- 4 prevent the employer from transferring all of the CFR
- 5 functions and rendering the CFR classification
- 6 unnecessary.
- 7 The same could be held true in any job
- 8 title in this contract, brothers and sisters. These
- 9 in dispute of facts, clearly demonstrate that the
- 10 employer was implementing a change of assignment of
- 11 the bargaining unit work to which the Union had never
- 12 extended.
- Brothers and Sisters, I'm here to ask you
- 14 to send this case to arbitration. Support this case
- 15 with your "no" vote. We need to keep the work. We
- 16 need to preserve the work for our brothers and
- 17 sisters. We're fighting for our lives here. You
- need to vote "no."Do not -- do not turn this down.
- 19 It's got to go for arbitration. Thank you.
- 20 PRESIDENT SHELTON: I recognize Delegate
- 21 Shad Ercanbrack from Local 7026 on the question's
- mic.

Page 36 1 MR. ERCANBRACK: Thank you, President 2 Shelton. My question was who was making the motion 3 and seconding it? And in the question and answer, it 4 was answered that it was the Committee that was 5 making it. I'm just wondering, can we please get the 6 names of the delegates who made the motion and who 7 seconded that for our records? Thank you. PRESIDENT SHELTON: As I explained at the 9 outset, the Committee's recommendation is a motion 10 and a second because there is more than one person 11 on the Committee; it is the Committee that did both the 12 motion and the second. You're entitled to a second 13 question, Delegate. 14 MR. ERCANBRACK: I'm good, thank you. 15 PRESIDENT SHELTON: You're welcome. 16 Seeing there are no other delegates wishing to speak 17 on the motion, a motion has been made and seconded to 18 adopt the Appeal's Committee's recommendation on 19 Appeal Number 2. In a moment, you will see a poll on 20 your screen to vote on the Appeal Committee's 21 recommendation on Appeal #2. 22 This poll is taking the place of our

- 1 normal show of hands vote. You will have one minute
- 2 to cast your vote. All those in favor of the
- 3 Appeal Committee's recommendation on Appeal #2,
- 4 indicate by casting a "yes" vote and hit submit.
- ⁵ Likewise, all those opposed to the Appeal
- 6 Committee's recommendation on Appeal #2,
- 7 indicate by casting a "no" vote and hit submit.
- Please cast your vote now. Any delegate
- 9 having trouble viewing the poll, please press "Q&A" and
- 10 type "no poll," and someone will respond to your
- 11 request. Please display the results of the vote.
- 12 Here are the results of the vote on the Appeal
- 13 Committee's recommendation on Appeal #2. The
- motion fails, the case will be arbitrated.
- We will now take a five minute pause
- because we need a supplemental Credentials Committee
- 17 report, so we'll take a five minute pause.
- 18 (Five minute pause.) (Music plays.)
- 19 PRESIDENT SHELTON: I now recognize the
- 20 Chair of the Credentials Committee, Marge Krueger, for
- the purposes of a supplemental report.
- MS. KRUEGER: President Shelton and

- delegates, the Credentials Committee would like to
- report 12 credentials in Category 2, properly executed
- but late. We ask to move that the delegates be seated
- PRESIDENT SHELTON: Thank you, Marge. A
- 5 motion has been made and seconded to seat the
- 6 delegates. Seeing there are no other delegates
- 7 wishing to speak on the motion, a motion has been
- 8 made and seconded to seat the delegates. In a moment,
- 9 you will see a poll on your screen to vote on the
- 10 motion to seat the delegates. This poll is taking
- 11 the place of our normal show of hands vote. You will
- 12 have one minute to cast your vote. All those in
- 13 favor of seating the delegates, indicate by casting a
- "yes" vote and hit submit.
- 15 Likewise, all those opposed to seating the
- Delegates, indicate by casting a "no" vote and hit
- 17 submit. Please cast your vote now. Any delegate
- having trouble viewing the poll, please press "Q&A"
- 19 and type "no poll," and someone will respond to
- your request.
- Please display the results of the vote. Here are the
- 22 results of the vote on the motion to seat the

- delegates. The motion passes. The delegates are
- 2 seated.
- I recognize the Chair of the Appeals
- 4 Committee to read -- to have the next appeal read.
- 5 MR. RYAN: Thank you, President Shelton.
- 6 Appeal 3, Syed Rahim, former President of CWA Local
- 7 1182, has appealed the CWA Executive Board's decision
- 8 to place Local 1182 under temporary administration.
- 9 This appeal is timely and properly before
- 10 the 2020 Presidents Meeting. Based on a request
- 11 from two local officers, the CWA Executive Board
- 12 approved placing CWA Local 1182 under temporary
- 13 administration on May 28, 2019. On June 12, 2019,
- 14 CWA President Shelton appointed District 7 Vice
- 15 President Brenda Roberts, to conduct a hearing in
- 16 this matter. The hearing was held in New York City
- on September 18 and 19th, 2019, and January 14, 15
- 18 and 16, 2020, with Vice President Brenda Roberts
- 19 serving as the hearing officer.
- The temporary administrator appointed by
- the Executive Board hired an accountant, Michael Van
- 22 Sertima, to complete an audit of the Local's

- 1 finances. Mr. Van Sertima testified at the hearing
- ² in this matter and produced a report detailing
- 3 certain financial irregularities in the local Van
- 4 Sertima report.
- 5 Vice President Roberts found that
- 6 overwhelming evidence contained within the Van
- 7 Sertima report showed serious financial misconduct
- 8 within Local 1182. This report presents an
- 9 unmistakable disregard for the member's trust, the
- 10 local assets, and the future of the local.
- Some of the findings during this temporary
- 12 administration hearing and the financial
- 13 investigation showed the local President was paid
- over three times the salary of the highest paid
- 15 member represented by the local. Payments from Local
- 16 1182's treasury of over \$32,000 between October 2017
- 17 and May 2019, including a Land Rover, total value of
- 18 \$102,000 for vehicles in Mr. Rahim's name, not the
- 19 Local's, without authorization by the Local Executive
- 20 Board.
- Nearly \$40,000 paid from Local 1182 to a
- 22 digital services vendor hardly created a functioning

- 1 website. Over \$84,000 between 2017 and 2018 in
- 2 bonuses paid to Local officers and employees without
- any proper documentation or authorization, spending
- 4 over \$160,000 on jackets -- purchasing more jackets
- 5 than the Local had members, and leaving the Local
- 6 unable to afford to print membership cards.
- Paying nearly \$40,000 for gas cards for
- 8 officers and three unidentified persons. Payment for
- 9 local funds for speeding tickets, tolls, public
- 10 transportation that had no stated Union purpose or
- documentation. Withdrawing \$25,000 from a political
- 12 action fund for gift cards to distribute at a
- 13 membership meeting. Executive Board minutes where
- discussions were had about emptying the bank accounts
- 15 before the next election to influence the election --
- RAC of the number of membership meetings required by
- 17 the Local by-laws.
- 18 After reviewing the above irregularities
- 19 among many others, Vice President Roberts recommended
- 20 affirming the temporary administration. The argument
- 21 against the temporary administration described the
- 22 financial irregularities as minor record-keeping

- issues that could be corrected quickly and easily.
- 2 Mr. Rahim also argued the temporary
- 3 administration request did not meet Constitutional
- 4 requirements. These arguments failed due to the fact
- 5 that the CWA Constitution Article XIII, Section 8(b)
- 6 is interpreted to allow CWA to take swift and necessary
- 7 action to respond to urgent problems within locals
- 8 in order to protect the collective interest of the
- 9 members.
- The financial malfeasance was anything but
- 11 minor. Syed Rahim and the Executive Board blatantly
- disregarded their obligation to care for the Local's
- 13 assets entrusted to the Local's officers by
- 14 membership and were also unwilling or unable to
- 15 comply with legal and regulatory requirements.
- The violations of IRS statutes and the
- 17 financial responsibilities set forth in Local 1182's
- 18 by-laws and the CWA Constitution were and remain
- 19 sufficient to place CWA Local 1182 under temporary
- 20 administration.
- The Executive Board properly interpreted
- "officers" as used in Article XIII, Section 8(b) to

- 1 include all members of the Local Executive Board. Some
- 2 locals do not distinguish between officers and
- 3 Executive Board members. Where the distinction is
- 4 made, it has no significance in the context for
- 5 request for temporary administration.
- 6 Delegate-at-Large Angel Diaz, who
- 7 requested the temporary administration but was not
- 8 designated officer by the Local 1182 by-laws, had
- 9 input into the important decisions of Local 1182.
- 10 Whether technically an officer, or a member of the
- 11 Executive Board, a person in such a position of trust
- 12 and responsibility is an officer within the ordinary
- meaning of the word.
- Therefore, such an Executive Board member
- is an "officer" for the purposes of Article XIII,
- 16 Section 8(b). Mr. Rahim's claim that the CWA
- 17 Constitution requires a majority of officers to make
- 18 requests for temporary administration must also fail.
- 19 In 1992, the CWA Executive Board interpreted Article
- 20 XIII, Section 8(b), to require more than one, not a
- 21 majority of the Local officers.
- This interpretation is consistent with the

- 1 language of the CWA Constitution, serves the interest
- of the Union and its members, and preserves adequate
- 3 safeguards. At the 1994 CWA Convention, the
- 4 Constitution Committee rejected a proposal to
- 5 require a majority of Local officers to request a
- 6 temporary administration.
- 7 The Constitution Committee opined that
- 8 such a requirement could become an impediment to
- 9 protecting the membership and the resources from
- 10 individuals who do not have the membership's best
- 11 interest at heart. This was the case here. The
- 12 interpretation is supported by the Convention and the
- 13 Executive Board with input from courts and the United
- 14 States Department of Labor and is consistent with
- decades of CWA policy and practice and is outlined in
- the CWA Constitution, Article IX, Section 4(K), which
- 17 allows the Executive Board of the Union to interpret
- 18 the Constitution.
- 19 Furthermore, there were allegations of
- 20 sexual harassment and the creation of a hostile work
- 21 environment. Such allegations undermine the very
- 22 core of CWA. This alleged inappropriate conduct was

- 1 a violation of the CWA Policy on Mutual Respect as
- well as other provisions of the CWA Constitution.
- While there was evidence of these
- ⁴ allegations presented at the hearing, these
- 5 allegations are part of an ongoing civil lawsuit, and
- 6 therefore, further comment is withheld. The Appeals
- 7 Committee agrees with the CWA Executive Board and
- 8 Vice President Brenda Roberts and supports the
- 9 recommendation of continuing the temporary
- 10 administration for CWA Local 1182.
- 11 Therefore, the Appeals Committee
- 12 wholeheartedly recommends that the decision of the
- 13 CWA Executive Board be upheld and the appeal of Syed
- 14 Rahim be denied.
- PRESIDENT SHELTON: A motion has been made
- 16 and seconded to adopt the Appeals Committee's
- 17 recommendation on Appeal Number 3. I recognize
- 18 Delegate Trementozzi from Local 1400 on the
- 19 question's mic.
- MR. TREMENTOZZI: Thank you, President
- 21 Shelton. I have a question for the Committee if you
- 22 know the answer. Could you tell us how much the

Page 46 1 monthly payment for the Land Rover was? Who paid 2 that monthly payment for the vehicle? And was there 3 a down payment? If so, how much? And who put down 4 the down payment? 5 MR. RYAN: Yes sir, that information... The 6 monthly payment was \$899.52 for a 33-month lease. It 7 was paid from Local 1182's treasury. The down 8 payment was \$23,700. Again, came from Local 1182's 9 treasury. 10 MR. TREMENTOZZI: So even though -- even 11 though --12 PRESIDENT SHELTON: You're entitled to 13 another question, Bill. 14 MR. TREMENTOZZI: Thank you. So even 15 though your reports suggests that it was in the 16 President's name, the Local paid those payments and 17 the down payment, correct? 18 MR. RYAN: Correct. 19 MR. TREMENTOZZI: Thank you. 20 MR. RYAN: His name, not the Local's. 21 MR. TREMENTOZZI: Right, thank you. 22

PRESIDENT SHELTON:

Seeing there are no

Page 47 other delegates wishing to speak the on motion, a 2 motion has been made and seconded to adopt the 3 Appeals Committee recommendation on Appeal Number 3. 5 In a moment, you will see a poll on your 6 Appeals screen to vote on the Committee 7 recommendation on Appeal Number 3. This poll is taking the place of our normal show of hands vote. 9 will have one minute to cast your vote. All 10 favor those in of the Appeals Committee's 11 recommendation on Appeal Number 3, indicate by 12 casting a "yes" vote and hit submit. 13 Likewise, all those opposed to the Appeals 14 Committee's recommendation on Appeal Number 3, 15 indicate by casting a "no" vote and hit submit. Please 16 cast your vote now. Any delegates having trouble 17 viewing the poll, please press "Q&A" and type "no poll, 18 and someone will respond to your request. 19 Please display the results of the vote. 20 Here are the results of the vote on the Appeals 21 Committee's recommendation on Appeal Number 3. 22 motion passes. I now recognize the Chair of the

- 1 Appeals Committee to continue with their report.
- MR. RYAN: Reading Appeal Number 4, Sister
- 3 Kim Liska.
- 4 MS. LISKA: Appeal Number 4. On October
- 5 15, 2019, Local 4202 President Holly Sorey appealed
- 6 the CWA Executive Board's decision not to arbitrate
- 7 the Local's grievance for a termination of member
- 8 Marc Nogle. The appeal is timely and properly before
- 9 the 2020 Presidents Meeting.
- Mr. Nogle was employed by AT&T Mobility as
- 11 a retail sales consultant for less than three years
- 12 from January 5, 2015 to September 5, 2017. He was
- 13 terminated for allegedly failing to meet performance
- objectives. At the time of Mr. Nogle's employment,
- 15 the Company evaluated performance based upon the
- employee's use of the "Our Promise" behavior as set
- 17 forth in its My Performance policy.
- 18 Implementation of the policy requires
- 19 managers to observe an employee's interactions with
- 20 customers and rate each of the nine elements of the
- interaction. On October 4, 2016, Mr. Nogle was
- given a counseling after 17 coachings and observations

- during which he did not execute the behaviors.
- When the counseling was delivered, Mr.
- Nogle was specifically instructed to perform the "Our
- 4 Promise" behaviors with every customer, ask
- 5 non-negotiable questions with every customer,
- 6 demonstrate premium audio and digital life to every
- 7 available customer and develop one lead to sell to a
- 8 corporate user to avoid being progressed to the next
- 9 step of discipline.
- The counseling was in effect until January
- 11 2, 2017. On January 9, 2017, Mr. Nogle was given a
- written warning after 16 coachings and observations,
- 13 all between October 9 and December 26, 2016, while he
- was on the counseling step. During these
- observations, management noted that Mr. Nogle failed
- 16 to exhibit the behaviors on seven occasions, failed
- 17 to ask the questions on two occasions, failed to
- demonstrate premium and audio -- premium, audio and
- 19 digital life on four occasions, and did not develop
- one corporate user lead.
- No behavior or omission relied on by the
- 22 Company occurred after the expiration date of the

- 1 counseling. Again, Mr. Nogle was told to perform the
- Our Promise behaviors, ask the non-negotiable
- questions and demonstrate premium, audio and digital
- 4 life. Additionally, Mr. Nogle was to bring three
- 5 accessories to the table with each customer into
- 6 develop one business lead per week.
- 7 On May 7, 2017, Mr. Nogle was progressed
- 8 to a final written warning. The Company noted 12
- 9 separate observations between January 18 and April
- 30, 2017, during which Mr. Nogle had not performed the
- 11 task he was specifically instructed to perform with
- 12 each customer.
- Management coached him five additional
- times prior to issuing the discipline. On September
- 15 5, 2017, Mr. Nogle was discharged because he failed
- 16 to exhibit the "Our Promise" behaviors during seven
- observations and failed to follow proper policy and
- 18 procedure on an additional five occasions between May
- 19 13 and August 28, 2017.
- Mr. Nogle had been coached 13 times since
- the issuance of the final written warning. President
- 22 Sorey argued that the termination must be arbitrated

- 1 because Mr. Nogle was issued a written warning after
- the date the counseling expired, in violation of the
- 3 Company's Progressive Discipline Policy. This
- 4 argument failed because as the Executive Board
- 5 correctly determined, an arbitrator would be unlikely
- 6 to disturb the merits of a past discipline that was
- 7 not grieved at the time it was issued.
- 8 Further, although the discipline was
- 9 issued after the expiration of the counseling, the
- 10 incident occurred while on the counseling step.
- 11 President Sorey further argued that the Company did
- 12 not have just cause because it had disciplined Mr.
- Nogle for poor sales numbers quotas instead of for
- 14 behavior.
- The termination notice does not reference
- any sales. Instead it lists 11 specific behavioral
- failures in a three-month period. For this reason,
- 18 President Sorey's argument regarding quota relief
- 19 must be rejected as well. While President Sorey
- advised the Appeals Committee that Mr. Nogle had been
- treated differently than other employees, there is no
- 22 evidence in the record that there was any desperate

- 1 treatment.
- The Union could not prevail in an
- 3 arbitration of this grievance. After a thorough
- 4 review of the case file, the Appeals Committee
- 5 recommends that the decision of the Executive Board
- 6 be upheld and the appeal of President Sorey be
- 7 denied.
- PRESIDENT SHELTON: A motion has been made
- 9 and seconded to adopt the Appeals Committee's
- 10 recommendation on Appeal Number 4. I now recognize
- on the against microphone, Delegate Sorey from Local
- 12 4202.
- MS. SOREY: Thank you, President Shelton.
- 14 Brothers and Sisters, when we have a company that
- violates their own policy and unjustly terminates their
- members, we got a problem. It's a major problem. We
- won't have any members left. This gentleman was with
- 18 the company for three years, and he didn't have any
- 19 problems until he got a new manager.
- Once he got this new manager, all these
- 21 problems arrived. The fact that the counseling had
- 22 expired, and the manager went forward with a written

- warning, that's a big issue. Secondly, I believe
- that if we do not argue these grievances as is stated
- 3 by the Appeals Committee, that because the member
- 4 did not file at the level of discipline. I believe
- 5 we're going to get failure to represent against us.
- ⁶ Filed by the members and by the NLRB. We're going to
- 7 have a big problem.
- Also, let me bring to your attention that on
- 9 the counseling notice where it states he was coached or
- 10 I believe it was -- let me see here, 17 times. Also
- 11 17 times, it states -- let me pull it up here.
- 12 Leadership conducted a small business follow-up with
- 13 Mark Nogle for the month, inspected previous
- 14 commitments, reinforced behaviors or regained
- 15 commitment.
- Brothers and Sisters, our retail sales
- 17 representatives were not hired to do business sales.
- 18 The Company has non-exempt management doing that.
- 19 That is not a retail sales job, it is to sell business
- 20 at this point in time of the grievance. It was
- voluntary if they chose to, and he's being held
- 22 accountable to something that he should not and that
- others have not been.

Page 54 1 Also on here, I don't see any customer's 2 phone numbers or anything on any of the names or 3 This is very cookie cutter, copy and discipline. 4 paste, very generic. Also, the company states that 5 they're going to go ahead back and they're going to 6 continue to monitor him to help him improve. 7 never did that. But at the end of the journey, Brothers 9 Sisters, this discipline expires seven and days 10 before the next level of discipline was issued. So 11 we cannot do this. We will not have any members 12 left. We'll be sitting in purgatory forever if we 13 allow the company to keep taking liberties with the 14 discipline policy that they're violating their own 15 policy. 16 I'm asking Brothers and Sisters that you 17 send this to arbitration again. Let's hold this 18 company to at least honoring their own damn policy 19 and stop sticking it to our members. Thank you. 20 PRESIDENT SHELTON: I recognize Delegate 21 Albertson from Local 6016 on the "against" mic. 22 MR. ALBERTSON: Greetings. This is Jay

- 1 Albertson in Oklahoma City. I'm not sure if you can
- hear me, but basically, I'm going to have to stand with
- 3 President Sorey on this. I've been a member of the
- 4 Union for 15 years, worked at the AT&T Mobility for
- 5 19 years.
- And regrettably, what she is describing is
- 7 a lot more common than we would like, where I'm not
- 8 going to say necessarily falsify documents, but
- 9 certainly documents that don't make sense where, you
- 10 know, we have managers come in that don't like an
- 11 individual and they start piling on all sorts of
- documentation.
- This just happens all the time. Since
- 14 I've been President, I've had to deal with this,
- basically the entire time I've been President, and it
- 16 is a very, very common practice within our stores.
- You can't get the company to, you know, follow their
- own rules, you know, how can we get them to listen to
- us, you know, even for the agreement.
- 20 So I stand also with the President Sorey
- that we should send this to arbitration. Thank you.
- PRESIDENT SHELTON: Seeing there are no

- 1 other delegates wishing to speak on the motion, a
- 2 motion has been made and seconded to adopt the
- 3 Appeals Committee's recommendation on Appeal Number 4.
- 4 In a moment you will see a poll on your screen to
- 5 vote on the Appeals Committee's recommendation on
- 6 Appeal Number 4.
- 7 This poll is taking the place of our
- 8 normal show of hands vote. You'll have one minute to
- 9 cast your vote. All those in favor of the Appeals
- 10 Committee's recommendation on Appeal Number 4
- indicate by casting a "yes"vote and hit submit.
- 12 Likewise, all those opposed to the Appeals
- 13 Committee's recommendation on Appeal Number 4
- indicate by casting a no vote and hit submit.
- Please cast your vote now. Any delegate
- having trouble viewing the poll, please press "Q&A" and
- 17 type "no poll," and someone will respond to your
- 18 request. Please display the results of the vote.
- 19 Here are the results of the vote on the Appeals
- 20 Committee recommendation on Appeal Number 4. The
- 21 motion fails, the case will be arbitrated.
- I recognize the Chair of the Appeals

- 1 Committee to continue with their report.
- MR. RYAN: Reading Appeal Number 5 Sister
- 3 Kim Humphrey.
- 4 MS. HUMPHREY: Appeal 5 -- on December 11,
- 5 2019, Local 4322 President Daniel Frazier appealed
- 6 the CWA's Executive Board's decision not to arbitrate
- 7 the Local's grievance regarding the discharge of member
- 8 George Craig. The appeal is timely and properly before
- 9 the 2020 Presidents Meeting.
- 10 Mr. Craig was employed by AT&T as a
- 11 telecommunications specialist in Dayton, Ohio, a job
- 12 that required licensing. At the time of his
- termination, he had approximately 19 years of service
- with the company. In 2018, Mr. Craig was suspended
- 15 and ultimately discharged for his fifth conviction of
- driving under the influence of alcohol or drugs.
- 17 The first issue in this case is whether
- 18 the grievance can be arbitrated. Mr. Craig was
- 19 discharged after the expiration of the 2015-2018
- 20 collective bargaining agreements and before CWA and
- 21 AT&T signed the successor agreement.
- 22 Since no agreement to arbitrate bound the

- 1 parties at the time of the discharge, the Union
- 2 cannot force the Company to arbitrate this. The Back
- 3 to Work Agreement relied on by President Frazier as a
- 4 basis for arbitration does not contain an
- 5 arbitration provision, and therefore cannot be used
- 6 for that purpose.
- 7 Even if the Company was bound by an
- 8 arbitration provision, the Union cannot prevail in an
- 9 arbitration on the merits of this grievance. On
- 10 October 14,2018, Mr. Craig was charged with driving
- under the influence of drugs or alcohol, which resulted
- in the immediate loss of his driver's license.
- Mr. Craig plead guilty -- no contest to
- 14 the charge. The Company defended Mr. Craig while it
- investigated. On December 6, 2018, they discharged
- 16 him because the DUI conviction violated the 2015 Back
- 17 to Work Agreement and the Mandatory Treatment and
- 18 After Care Agreement signed by Mr. Craig as well as
- 19 the Company policy.
- During his employment Mr. Craig had four
- convictions prior to the October 2018 incident. In
- January 2003, he plead guilty to driving under the

- influence. In May 2008, he plead guilty to physical
- 2 control of a vehicle while under the influence of
- 3 alcohol and/or drugs.
- In September 2008, he plead quilty to
- 5 driving under the influence. Mr. Craig was
- 6 discharged for this infraction. The Union
- 7 arbitrated, and Mr. Craig was reinstated in January
- 8 of 2010. In May 2015, Mr. Craig was
- 9 convicted, jailed, fined and placed on probation for
- 10 operating a vehicle under the influence of alcohol
- 11 and/or drugs. His license was suspended.
- 12 The Company again discharged Mr. Craig.
- 13 In June of 2015, the Company and the Union settled in
- 14 resulting grievance with the Back to Work Agreement.
- 15 Among other things, the parties agreed that if the
- 16 Company determines, in its sole discretion, that Mr.
- 17 Craig has incurred another violation of the AT&T Code
- 18 of Business Conduct, including but not limited to,
- 19 substance abuse violations, the company will have
- just cause to terminate Mr. Craig's employment.
- The Company will consider mitigating
- 22 circumstances in its decision, but retains the sole

- 1 discretion to determine whether or not termination is
- 2 appropriate under these circumstances. The
- 3 conviction in 2018, was precisely the same
- 4 circumstances as 2015.
- 5 Therefore, under the terms of the Back to
- 6 Work Agreement signed by the Union and Mr. Craig, the
- 7 Company had just cause for the discharge. President
- 8 Frazier argues that Mr. Craig was driving his
- 9 off-duty car and therefore, could not be subject to
- 10 employer discipline.
- The Executive Board correctly observed
- 12 that maintaining an acceptable driving record is an
- essential part of this job. Mr. Craig was put on
- 14 notice of this requirement by the Company On and
- Off-duty Misconduct Policy, which specifically states
- that off-duty misconduct can lead to termination.
- In fact, the Company had twice terminated
- 18 him for just misconduct in 2008 and 2015. After a
- 19 thorough review of this case in light of Mr. Craig's
- 20 long history of similar violations, and the second
- and third chances given to him by the arbitration
- 22 award in the Back to Work Agreement, CWA could not

- 1 prevail in arbitration, even if the grievance were
- ² arbitral.
- The Appeals Committee recommends that the
- 4 decision of the Executive Board be upheld, and the
- 5 appeal of President Frazier be denied.
- 6 PRESIDENT SHELTON: A motion has been made
- 7 and seconded to accept the Appeals Committee's
- 8 recommendation on Appeal Number 5. Seeing there are
- 9 no delegates wishing to speak on the motion, the
- 10 motion has been made and seconded to adopt the
- 11 Appeals Committee's recommendation on Appeal Number
- 12 5.
- In a moment, you will see a poll on your
- 14 screen to vote on the Appeals Committee's
- 15 recommendation on Appeal Number 5. This poll is
- 16 taking the place of our normal show of hands vote.
- 17 You'll have one minute to cast your vote. All those
- in favor of the Appeals Committee's recommendation on
- 19 Appeal Number 5 indicate by casting a "yes" vote and
- 20 hit submit.
- Likewise, all those opposed to the Appeals
- 22 Committee's recommendations on Appeal Number 5,

- 1 indicate by casting a "no" vote and hit submit. Please
- 2 cast your vote now. Any delegate having trouble
- viewing the poll, please press "Q&A" and type
- 4 "no poll," and someone will respond to your request.
- 5 Please display the results of the vote.
- 6 Here are the results of the vote on the Appeals
- 7 Committee's recommendation on Appeal Number 5. The
- 8 motion passes. I want to thank the Appeals
- 9 Committee for your tireless work. Having addressed
- 10 all of the appeals before the Presidents Meeting, I
- will now accept a motion to adjourn.
- I recognize at the motion's mic, Delegate
- 13 Maurice Washington of Local 9400. Delegate
- Washington, we can't hear you.
- MR. WASHINGTON: I'd like to make a motion
- to adjourn the 2020 Presidents Meeting.
- 17 PRESIDENT SHELTON: You may speak on your
- Motion, Delegate.
- MR. WASHINGTON: I would like to say thank
- you first, for our first virtual, and hopefully last,
- 21 Presidents Meeting, to all that was involved in
- 22 preparing and facilitating this meeting I would like

- $^{
 m l}$ to say job well done, and may God bless us all.
- 2 Thank you.
- PRESIDENT SHELTON: I have a motion to
- 4 adjourn. Is there a second? If you wish to second
- 5 this motion, please press the "raise hand" button. In
- 6 a moment, you will see on the screen the delegates
- 7 that seconded the motion. A motion has been made and
- 8 seconded to adjourn the Presidents Meeting.
- 9 A motion to adjourn is not debatable. In
- 10 a moment, you will see a poll on your screen on the
- 11 motion to adjourn. This poll is taking the place of
- our normal show of hands vote. You will have one
- minute to cast your vote. All those in favor of the
- motion to adjourn indicate by casting a "yes" vote and
- 15 hit submit.
- Likewise, all those opposed to the motion
- 17 to adjourn indicate by casting a "no" vote and hit
- submit. Please cast your vote now. Any delegate
- having trouble viewing the poll, please press "Q&A" and
- 20 type "no poll," and someone will respond to your
- 21 request.
- 22 Please display the results of the vote.

Page 64 Here are the results of the vote on the motion to 2 adjourn. The motion passes. The 2020 Presidents 3 Meeting of the Communications Workers of America is 4 now adjourned. Please do not leave the meeting. In 5 30 minutes we will resume with the 6 Secretary/Treasurer's financial discussion. Again, 7 please do not disconnect. 8 (Whereupon the meeting adjourned at 1:49 9 p.m.) 10 11 12 13 14 15 16 17 18 19 20 21 22

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